

HAZARD MITIGATION COMMUNITY EDUCATION AND OUTREACH SPECIALIST (NQS)

RESOURCE CATEGORY	Mitigation
RESOURCE KIND	Personnel
OVERALL FUNCTION	The Hazard Mitigation (HM) Community Education and Outreach Specialist serves as a general liaison between the Authority Having Jurisdiction (AHJ) and related agencies/organizations and the public during mitigation operations. This position is responsible for understanding and interpreting a wide range of potentially complex programmatic and technical information and conveying information to individuals and organizations.
COMPOSITION AND ORDERING SPECIFICATIONS	<ol style="list-style-type: none"> 1. This position can be ordered as a single resource. 2. Requestor specifies any additional qualifications necessary based on incident complexity and needs 3. Discuss logistics for deploying this position, such as working conditions, length of deployment, security, lodging, transportation, and meals, prior to deployment

Each type of resource builds on the qualifications of the type below it. For example, Type 1 qualifications include the qualifications in Type 2, plus an increase in capability. Type 1 is the highest qualification level.

COMPONENT	SINGLE TYPE	NOTES
DESCRIPTION	<p>The HM Community Education and Outreach Specialist:</p> <ol style="list-style-type: none"> 1. Organizes and distributes disaster-related information 2. Participates in community meetings about mitigation programs and implementation 3. Interprets and conveys technical information about hazards and mitigation opportunities to mitigation stakeholders 4. Analyzes HM-related data to provide recommendations and identify problems 5. Provides basic HM technical assistance to internal and external partners 6. Helps the public and government organizations understand HM programs, particularly in relation to processes and eligibility 	Not Specified
EDUCATION	Bachelor's degree in education, psychology, construction, engineering, environmental science, emergency management, public administration, or a related field, with an emphasis on interdisciplinary coordination and cooperation	Not Specified
TRAINING	<p>Completion of the following:</p> <ol style="list-style-type: none"> 1. IS-100: Introduction to the Incident Command System, ICS-100 2. IS-160: Hazard Mitigation Community Education and Outreach in Disaster Operations 3. IS-200: Basic Incident Command System for Initial Response, ICS-200 4. IS-242: Effective Communication 5. IS-323: Mitigation Basics for Hazard Mitigation Staff: Flood 6. IS-393: Introduction to Hazard Mitigation 7. IS-700: National Incident Management System, An Introduction 8. IS-800: National Response Framework, An Introduction 9. IS-2700: National Mitigation Framework, An Introduction 10. IS-2900: National Disaster Recovery Framework (NDRF) Overview 	Not Specified

Position Qualification for Public Information and Warning
Mitigation

COMPONENT	SINGLE TYPE	NOTES
EXPERIENCE	1. Successful completion of the National Qualification System (NQS) Position Task Book (PTB) for the National Incident Management System (NIMS) Hazard Mitigation Community Education and Outreach Specialist, or equivalent AHJ documentation 2. Experience implementing mitigation program elements in a post-disaster environment 3. Participation in community meetings about mitigation programs and their implementation	Not Specified
PHYSICAL/MEDICAL FITNESS	Light	NIMS Guideline for the NQS defines Physical/Medical Fitness levels for NQS positions.
CURRENCY	Functions in this position during an operational incident, planned event, exercise, drill, or simulation at least once every five years	Not Specified
PROFESSIONAL AND TECHNICAL LICENSES AND CERTIFICATIONS	Not Specified	Not Specified

NOTES

1. Nationally typed resources represent the minimum criteria for the associated component.
2. This position requires a working knowledge of a range of programmatic and technical elements but no high-level technical expertise.

REFERENCES

1. FEMA, National Qualification System (NQS) Position Task Book for Hazard Mitigation Community Education Outreach Specialist, latest edition adopted
2. FEMA, National Incident Management System (NIMS), October 2017
3. FEMA, NIMS Guideline for the NQS, November 2017
4. FEMA, National Disaster Recovery Framework, June 2016
5. FEMA, National Mitigation Framework, June 2016
6. FEMA, National Response Framework, June 2016